# Ethical Trade Audit Report



stakeholder

Company Refe	rence:	ZC: 422070869		_	ite eference:	ZS: 42	22070871			
Business name (Company nam	e):	KUTAY (	OLUKLI	U MI	UKAVVA '	VE A	MBALAJ SAI	NAYI TI	CARET AS.	
Site name:		KUTAY (	OLUKLI	U MI	UKAVVA '	VE A	MBALAJ SAI	NAYI TI	CARET AS.	
Site address: (Please include fu	ll address)	KAVAKL NO:3 SIL			IBLE SOK IBUL	(. C	ountry:	Turke	У	
Site contact and	d job title:	MS. DER	?YA BA	<b>N</b> SAY	1					
Site phone:		CSR RES	SPONS	IBLE		Si	te e-mail:	eda.z	ziko@demkomu	uhendislik.com
Audit Pillars:			<ul><li>☑ Labour</li><li>Standards</li><li>☑ Health &amp;</li><li>Safety (plus</li><li>Environment</li><li>Pillar)</li></ul>			Environment 4-pillar		■ Business Ethics		
Date of Audit:		08th Dec	cembe	er 20	022					
Audit Company Name & Logo:				Report Owner (payer):  KUTAY OLUKLU MUKAVVA VE AMBALAJ SANAYI TICARET AS.						
				_						
	1			Au	ıdit Cond	ucted	d Ву			
Affiliate Audit Company			Purchaser		∋r			Ref	tailer	
Brand owner		NGO					Tra	de Union		
Multi-				Combined Audit (select all that apply)						

**Audit Details** 

Report reference: R.2022.1272 Date: 08.12.2022 Audit company: API

## **Audit Content:**

- (1) An audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the Methodology are stated (with reasons for deviation) in the Declaration.
- (2) The audit scope was against the following reference documents

#### 2-Pillar Audit

- ETI Base Code
- Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

#### **4-Pillar Audit**

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / Additions & local law and recorded as non-compliances on both the audit report and CAPR.
- (4) Any Non-Compliance against customer code shall not be uploaded to . However, in the CAPR these 'Variances in compliance between ETI code / Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

## **Declaration**

I declare that the audit underpinning the following report was conducted in accordance with ETI Base Code and local law requirements.

(1) Where appropriate non-compliances were raised against the ETI code / Additions & local law and recorded as non-compliances on both the audit report and CAPR.

Any exceptions to this must be recorded here (e.g. different sample size):

Auditor Team (s) (please list all including all interviewers):

Lead auditor: U. KARACAN - SENIOR AUDITOR Auditor number: RA21742325

Team auditor: NONE

Interviewers: U. KARACAN

Report writer: U. KARACAN Auditor number: RA21742325

Report reviewer: SNOWY PAN

Date of declaration: 08th December 2022

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post—audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.

**Summary of Findings** 

Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing		Area of Non-Conformity (Only check box when there is a non- conformity, and only in the box/es where the non-conformity can be found)					d the nu ues by l		Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
	e audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	
0A	Universal Rights covering UNGP					0	0	0	• None
ОВ	Management systems and code implementation					0	0	0	<ul><li>None</li></ul>
1.	Freely chosen Employment					0	0	0	• None
2	<u>Freedom of Association</u>					0	0	0	• None
3	Safety and Hygienic Conditions					0	0	0	• None
4	Child Labour					0	0	0	• None
5	Living Wages and Benefits					0	0	2	GE-1: Free food is provided to the employees. GE-2: Free transportation service is provided to the workers
6	Working Hours					0	0	0	• None
7	<u>Discrimination</u>					0	0	0	• None
8	Regular Employment					0	0	0	• None
8A	Sub-Contracting and Homeworking					0	0	0	• None
9	Harsh or Inhumane Treatment					0	0	0	• None

10A	Entitlement to Work			0	0	0	<ul><li>None</li></ul>
10B2	Environment 2-Pillar			0	0	0	<ul><li>None</li></ul>
10B4	Environment 4–Pillar			0	0	0	<ul><li>None</li></ul>
10C	Business Ethics			0	0	0	<ul><li>None</li></ul>

General observations and summary of the site:

**Site summary:** This periodic audit was conducted by 1 auditor assessed / verified the facility's operations against the ETI Base Code and local legislations on a sampling basis in 1 day.

KUTAY OLUKLU MUKAVVA VE AMBALAJ SANAYI TICARET AS, was established in Istanbul.

The factory was conducted Manufacturing and sales of Paper and cardboard.

There are 77 permanent workers (12 female, 65 male) on site.

Time recording system: Finger print time recording system

10 employees (3 female and 7 male) were interviewed

10 employees' attendance records were reviewed for November 2022(last month), July 2022, March 2022(stable month).

All workers said that they were happy about working environment, payment on time and management attitude.

There is no union at this facility.

Pregnant: 0

Maternity Leave: 0

Disabled: 0

Young employees: 0

Youngest employee is 18 years old.

Payment Period for factory employee: Monthly

Payment Day: Normal Wages are paid on 5<sup>th</sup> of each month.

#### **Good Examples:**

GE-1: Free food is provided to the employees.

GE-2: Free transportation service is provided to the workers

<sup>\*</sup>Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.

## **Site Details**

	Si	te Details			
A: Company Name:	KUTAY OLUKLU M	UKAVVA VE AMBALAJ SA	NAYI TICARET AS.		
B: Site name:	KUTAY OLUKLU M	UKAVVA VE AMBALAJ SA	NAYI TICARET AS.		
C: GPS location: (If available)	GPS Address: 41°04'12.8"N 28°1	9'05.2"E	Latitude: 41.070215 Longitude: 28.31811	3	
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business Opening and Operating Permit: # 18621-2				
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	PAPER AND CARDBOARD				
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	The audited factory was established in Silivri/ISTANBUL. Ther dormitory attached to the factory. No union was established in the entire workforce of the factory consists of a total 77 empiral, 12 female), All workers were living domestically and had proceed to the factory. The worker age was 18 years old. Total production area of 10.0 meters.				
	Production Building no:1	Description	Remark, if any		
	Ground floor	Warehouse and production section	Nil.		
	1st Floor	Administration and Production Section	Nil		
	Is this a shared building?	No	Nil.		
	The factory adopted finger scan attendance system to record employees' clocking in and out hours. The regular working hours of all employees were from Monday to Friday; from 8:00 a.m. to 6:15 p.m. with 2x15-minutes tea breaks and 30 minutes meal break at 12:00 p.m. Saturdays and Sundays were granted as weekly rest day. The regular monthly salaries were paid in monthly rate to all employees through bank transfer at latest on 5th of each month.  For below, please add any extra rows if appropriate.  F1: Visible structural integrity issues (large cracks) observed?  Yes  No				

	F2: Please give details: No structural cracks observed. F3: Does the site have a structural engineer evaluation?  Yes  No F4: Please give details: There is a structural engineer evaluation before receiving the Building Licence and it is a standard procedure.
G: Site function:	☐ Agent ☐ Factory Processing/Manufacturer ☐ Finished Product Supplier ☐ Grower ☐ Homeworker ☐ Labour Provider ☐ Pack House ☐ Primary Producer ☐ Service Provider ☐ Sub-Contractor
H: Month(s) of peak season: (if applicable)	Stable
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	- The factory knitting outwear capacity was 1.000 tons/monthly
J: What form of worker representation / union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (Worker representative was elected by workers) ☐ None
K: Is there any night production work at the site?	☐ Yes ☐ No
L: Are there any on site provided worker accommodation buildings e.g., dormitories	Yes No L1: If yes, approx. % of workers in on site accommodation
M: Are there any off site provided worker accommodation buildings	☐ Yes ☐ No M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	Yes No N1: If no, please give details

Audit Parameters						
A: Time in and time out	Day 1 Time in: 09:00 Day 1 Time out: 17:30	Day 2 Time in: - Day 2 Time out: -	Day 3 Time in: - Day 3 Time out: -			
B: Number of auditor days used:	1,5 MAN DAY (1 Auditor x 1	,0 Day + 0,5 Day Reporting	<b>y</b> )			
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other  If other, please define					
D: Was the audit announced?	☐ Announced ☐ Semi – announced: Window detail: weeks ☐ Unannounced					
E: Was the SAQ available for review?	<ul><li> ☐ Yes</li><li>☐ No</li><li>E1: If No, why not: Factory was aware of Sedex SAQ.</li></ul>					
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	☐ Yes ☐ No If <b>Yes</b> , please capture detail in appropriate audit by clause					
G: Who signed and agreed CAPR (Name and job title)	MS. DERYA BASAY – CSR RESPONSIBLE					
H: Is further information available (If yes, please contact audit company for details)	⊠ Yes □ No					
I: Previous audit date:	N/A					
J: Previous audit type:	N/A					
K: Were any previous audits reviewed for this audit	☐ Yes ☐ No ☐ N/A					

Audit attendance	Management		Worker Representatives			
	Senior management		Worker Committee representatives		Union representatives	
A: Present at the opening meeting?	⊠ Yes	□No	⊠ Yes	□No	☐ Yes	□No
B: Present at the audit?	⊠ Yes	□No	⊠ Yes	П No	Yes	□No
C: Present at the closing meeting?	⊠ Yes	□No	⊠ Yes	П No	Yes	□No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	There is no worker committee, but there were 2 worker representatives and 1 worker representative was included in employee interviews. / Işletmede çalışan komitesi bulunmamaktadır. Işletmenin 2 işçi temsilcisi vardır ve 1 çalışan temsilcisi çalışan görüşmelerine dahil edilmiştir.					
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	N/A					

## **Worker Analysis**

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis								
		Local			Migrant*			Total
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	ioid.
Worker numbers – Male	65	0	0	0	0	0	0	65
Worker numbers – female	12	0	0	0	0	0	0	12
Total	77	0	0	0	0	0	0	77
Number of Workers interviewed – male	7	0	0	0	0	0	0	7
Number of Workers interviewed – female	3	0	0	0	0	0	0	3
Total – interviewed sample size	10	0	0	0	0	0	0	10

A: Nationality of Management	Turkish	
B: Please list the nationalities of all workers, with the three most common nationalities listed first.  Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: Turkish B2: Nationality 2: B3: Nationality 3:	Was the list completed during peak season?  Yes No  If no, please describe how this may vary during peak periods:
C: Please provide more information for the three most common nationalities.	C: 100 % total workforce: Nationality 1 Turkish C1: approx % total workforce: Nationality 2 C2: approx % total workforce: Nationality 3	
D: Worker remuneration (management information)	D:% workers on piece rate D1:% hourly paid workers D2: _100_% salaried workers  Payment cycle: D3:% daily paid D4:% weekly paid D5: _100_% monthly paid D6:% other D7: If other, please give details	

Worker Interview S	Worker Interview Summary					
A: Were workers aware of the audit?	⊠ Yes □ No					
B: Were workers aware of the code?	⊠ Yes □ No					
C: Number of group interviews: (Please specify number and size of groups.)	4 workers of 1 group					
D: Number of individual interviews	D1: Male: 4	D2: Female: 2				
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.  Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	∑ Yes     □ No  If no, please give details	S				
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No					
G: In general, what was the attitude of the workers towards their workplace?	□ Favourable     □ Non-favourable     □ Indifferent					
H: What was the most common worker complaint?	NONE					
I: What did the workers like the most about working at this site?	PAYMENT ON TIME, PO ATTITUDE	OSITIVE MANAGEMENT				
J: Any additional comment(s) regarding interviews:	NONE					
K: Attitude of workers to hours worked:	Employees are happy re	egarding working hours.				

L. Is there any worker survey information available?
Yes No L1: If yes, please give details: There was an annual worker satisfaction survey conducted by management in the factory. Auditor saw records and improvements made, including improved food in the canteen.
M: Attitude of workers:  (Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk
10 employees were randomly selected for interview; they were interviewed as 1 group of 4 employees and 6 employees were interviewed individually. The general attitude of the employees was positive. On time payments and management attitude were the positive issues raised by the employees. They were paid at least above the minimum wage and always paid on time. There is no discrimination, harassment, abuse or forced labour.
N: Attitude of worker's committee/union reps: (Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk
No negative comment was noted during the worker representative interview.
O: Attitude of managers: (Include attitude to audit, and audit process. Both positive and negative information should be included)
Managers were very cooperative and transparent during auditor's interview process.

## **Audit Results by Clause**

#### 0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

#### 0.A. Guidance for Observations

- 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.
- 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights
- 0.A.3 Businesses shall identify their stakeholders and salient issues.
- 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.
- 0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

The facility has social compliance policy and procedures that includes supplier management. Social compliance responsible is authorized as MS. DERYA BASAY – SOCIAL COMPLIANCE RESPONSIBLE. All employees can communicate any issue directly.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Confirmed with management interview, document review, site tour and worker interview

Any other comments: None

A: Policy statement that expresses commitment to respect human rights?	Yes No A1: Please give details: (mainly applicable for the parent company): All social compliance procedures were available in the factory.
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	⊠ Yes □ No

	Γ	
	Please give details: Name: MS. DERYA BASAY Job title: CSR responsible	
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No C1: Please give details: Under HR policies, systems are defined through procedures, and employees can report and deal with human rights impacts without fear of reprisals, mainly reporting to management by using open door policy.	
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)	∑ Yes     ☐ No     D1: If no, please give details	;
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes No E1: Please give details: Personal information such as HR Files, payment details, employment history are kept secure in the firm, and only designated person(s) can access to that information.	
Findings		
Finding: Observation  Description of observation: None  Company NC  None		Objective evidence observed: N/A
Local law or ETI/Additional elements / customer spe $N/A$	ecific requirement:	
Comments: Nil		
Good examples observed:		
Description of Good Example (GE): None		Objective Evidence Observed: N/A

# **Measuring Workplace Impact**

Workplace Impact			
A: Annual worker turnover:  Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	Last year: 2021 4%	This year: 2022 3%	
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	5 %		
C: Annual % absenteeism:  Number of days lost through job absence in the year /  [(number of employees on 1st day of the year + number employees on the last day of the year) / 2]  * number available workdays in the year	C1: Last year: 2021 4%	C2: This year: 2022 5%	
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	2 %		
E: Are accidents recorded?	Yes No E1: Please describe: Accidents are recorded in HR department.		
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: 2021 Number: 0	F2: This year: 2022 Number: 0	
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers:  [(Number of work related accidents and injuries * 100) / Number of total workers]	0 %		
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: 2021 0	H2: This year: 2022 0	
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months 0% workers	I2: 12 months 0% workers	

J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:

J1: 6 months
0% workers

0% workers

#### **0B: Management system and Code Implementation**

(Click here to return to summary of findings)

- 0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.
- 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with
- 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.
- 0.B.4 Suppliers are expected to communicate this Code to all employees.
- 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

The facility has disciplinary procedures and work rules. All posted onsite.

All social compliance issues are managed and monitored internally.

The employees have information regarding social compliance, social and legal rights.

The facility management has already posted ETI Base code on notice boards.

The facility has its own documented social policy that covers all issues mentioned in ETI Base Code.

Overall responsibility for meeting the standards is taken by the MS. DERYA BASAY – EMPLOYER REPRESENTATIVE

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- 1. Business Opening and Operating Permit
- 2. Building Operating Permit
- 3. Signed ETI Base Code available on the notification board
- 4. Company Social Policy and Procedures

Any other comments: None

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	Yes No A1: Please give details: The site has not been subject to any fines/prosecutions in the last 12 months.	

B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	<ul><li>Yes</li><li>No</li><li>B1: Please give details: Yes</li></ul>
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	The policy and procedures are effectively implemented, and verified through document review, management declaration and worker interviews.
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: The trainings are received by workers and managers.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: Workers were aware of trainings documents
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits).  Please detail (Number and date).	☐ Yes ☐ No F1: Please give details: N/A
G: Is there a Human Resources manager/department? If yes, please detail.	☐ Yes ☐ No G1: Please give details: N/A
H: Is there a senior person / manager responsible for implementation of the code	<ul> <li>Yes</li> <li>No</li> <li>H1: Please give details: MS. DERYA BASAY – CSR</li> <li>RESPONSIBLE</li> </ul>
I: Is there a policy to ensure all worker information is confidential?	Yes No I1: Please give details: The firm subject to keep employee information confidential, due to the Turkish Law on Privacy Act.
J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes No J1: Please give details: There were effective procedure and all documents was prepared by CSR responsible.
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	<ul> <li>Yes</li> <li>No</li> <li>K1: Please give details: Risk assessments are conducted properly and OHS Specialists are responsible for updating the risk assessments.</li> </ul>
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes     □ No     No

	L1: Please give details: The facility has a process to address issues while conducting risk assessments including implementation of controls to reduce identified risks.
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: There is a policy that require certain labour standards of the firm's own suppliers.
Land rig	hts
N: Does the site have all required land rights licenses and permissions?	<ul> <li>         ∑ Yes</li> <li>         □ No</li> <li>         N1: Please give details: The site has required land right licences and permissions, can be seen in Building Operating Permit.     </li> </ul>
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	<ul><li> ☐ Yes</li><li>☐ No</li><li>O1: Please give details: Systems are in place.</li></ul>
P: Does the site have a written policy and procedures specific to land rights.  If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No P1: If yes, how does the company obtain FPIC:
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	<ul> <li>         ∑ Yes         ☐ No         Q1: Please give details: Building Operating         Licence proves that the facility / site         compensated the owner/lessor for the land prior         to the facility being built or expanded.     </li> </ul>
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	Yes No R1: Please give details: The facility does not demonstrate alternatives to a specific land acquisition.
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	Yes No S1: Please give details: There was no illegal appropriation of land for facility building or expansion of footprint.

Non-compliance: 0		
1. Description of non–compliance:  NC against ETI/Additional Elements  NC against customer code:  None	☐ NC against Local Law	Objective evidence observed:
Local law and/or ETI requirement: N/A		
Recommended corrective action: Nil		
	Observation:	
Description of observation: None		Objective evidence

Good Examples observed:	
Description of Good Example (GE): None	Objective evidence observed: N/A

observed:

N/A

#### 1: Freely Chosen Employment

(Click here to return to summary of findings)

#### ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

Local law or ETI requirement: N/A

Comments: Nil

The factory has a policy against forced labour and the policy was reviewed by auditor.

There was a non-formalised application procedure which states that workers must present their ID's

There was no forced or bonded labour at the company.

Movement of employees at the facility were not limited.

Employees have free access to toilets and drinkable water.

Overtimes are always performed on voluntary basis.

Employment was freely chosen.
Workers were free to leave and were not required to lodge deposits or ID papers with their employers.
The above was confirmed in management and worker interview.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

1.Policy documents
2. Personnel files (10 samples)
3. Worker Contracts
4. Worker interviews

Any other comments: None

A: Is there any evidence of retention of original documents, e.g. passports/ID's	☐ Yes ☐ No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	Yes No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	Yes No C1: If yes, please give details and category of worker affected:
D: Are there any restrictions on workers' freedom to terminate employment?	Yes No D1: Please describe finding:
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	☐ Yes ☐ No ☑ Not applicable E1: Please describe finding
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	☐ Yes ☑ No F1: Please describe finding:
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	☐ Yes☐ No☐ No☐ Not applicable☐ S1: If yes, please give details and category of workers affected:
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	<ul> <li>         ∑ Yes</li> <li>         □ No</li> <li>         H1: Please describe finding: HR Policy and Social Policies of the firm defines the employment procedure.     </li> </ul>

Non-compliance:		
1. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code: None Local law and/or ETI requirement: N/A  Recommended corrective action: Nil	Objective evidence observed:	
Observation:		
Description of observation: None  Local law or ETI requirement: N/A  Comments: Nil	Objective evidence observed:	
Good Examples observed:		
Description of Good Example (GE): None	Objective evidence observed: N/A	

#### 2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

There is no Trade Union in the facility. Company does not restrict workers to join or form any union which is asked during interviews. There was an open-door policy in operation at the company. Employees may appeal their grievances or suggestions directly to their supervisors. Also, employees stated that they can use suggestion boxes to express their opinions and they can share the issues with Worker Representative. There were 2 worker representatives for general working conditions.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Company policies/procedures were obtained for review. It was also confirmed with site observation, management, worker representative and worker interviews.

Any other comments: None	
A: What form of worker representation/union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (Worker representative was elected by workers) ☐ None
B: Is it a legal requirement to have a union?	☐ Yes ☐ No
C: Is it a legal requirement to have a worker's committee?	☐ Yes ☐ No
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	<ul> <li>Yes</li> <li>No</li> <li>D1: Please give details: Worker Representation, Open Door Policy</li> <li>D2: Is there evidence of free elections?</li> <li>Yes</li> <li>No</li> </ul>

E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	☐ Yes ☐ No E1: Please give details: Verified during management interview, worker interview and site tour and document review.		
F: Name of union and union representative, if applicable:	N/A		e evidence of free elections? No N/A
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Worker Representative	⊠ Yes □	re evidence of free elections?  No N/A st election: 12.06.2022
H: Are all workers aware of who their representatives are?	⊠ Yes □ No		
I: Were worker representatives freely elected?	⊠ Yes □ No	I1: Date o	f last election: 12.06.2022
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No		
K: Were worker representatives/union representatives interviewed?	∑ Yes □ No     If yes, please state how many: There were 2 worker representatives who elected by the workers and interviewed during the audit time.		
L: Please describe any evidence that union/worker's committee is effective?  Specify date of last meeting; topics covered; how minutes were communicated etc.	There is no Union or worker committee present at site. However, worker representatives are present and they are responsible for participating into OHS Board Meetings, representing employees and listening them to address the employee problems.		
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ⊠ No		
If <b>Yes</b> , what percentage by trade Union/worker representation	M1: 0 % workers covered by Union CBA  M2: 0 % workers covered by worker rep CBA		
M3: If <b>Yes</b> , does the Collective Bargaining Agreement (CBA) include rates of pay?			
Non-compliance:			
code: None Local law and/or ETI requirement: N/A		nst custome	Objective evidence observed:
Recommended corrective action: Nil			

Observation:		
Description of observation: None.	Objective evidence observed:	
Local law or ETI requirement: N/A	N/A	
Comments: Nil.		

Good Examples observed:	
Description of Good Example (GE): None	Objective evidence observed:

#### 3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1-General Health and Safety management
- -Potable water was freely available in all areas and test certificates were up-to-date. Sufficient clean toilets segregated by gender were available always to workers
- -Health certificates for kitchen operator and the hygiene certificate for the kitchen were up-to-date and leaal
- -Risk assessment is provided at 07.04.2022.
- -Emergency case plans were provided inside the facility.
- -Emergency evacuation plans were provided in the facility.
- Injury records are kept by facility.
- 2-Fire Safety
- -Exits were clearly marked.
- -Firefighting equipment are adequate and checks were up-to-date.
- -Fire drills were organised and recorded yearly. Last fire drill was on 18.08.2022.
- -Training had been given by fire marshals who had been specially selected specifically for extra training.
- 3-Electric alsafety
- -All electrical equipment are maintained in good condition such as sockets, plugs, switches and main fuse boards.
- 4-Chemical safety
- -There was no chemical at the facility.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Risk Analysis latest review date is 06.2022

Emergency Action Plan is dated 06.2022

Hygiene certificates are available for the First Aid Certificate numbers are sufficient Periodic inspection records of pressured & The factory has 1 OHS Specialist	and available.
Any other comments: None	
A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	<ul> <li>☐ Yes</li> <li>☐ No</li> <li>A1: Please give details: OHS trainings were given at the first day of the employment to the personnel and related procedures does exist</li> </ul>
B: Are the policies included in workers' manuals?	<ul> <li>         ∑ Yes</li> <li>         No</li> <li>         B1: Please give details: The company's procedures and policies were available in notice boards.     </li> </ul>
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	Yes No C1: Please give details: There are no structural additions, everything is according to the building operating licence.
D: Are visitors to the site informed on H&S and provided with personal protective equipment	<ul> <li>✓ Yes</li> <li>☐ No</li> <li>D1: Please give details: During the site tour, auditor was provided with PPEs.</li> </ul>
E: Is a medical room or medical facility provided for workers?  If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	<ul> <li>         ∑ Yes         ☐ No     </li> <li>E1: Please give details: There is a medical room, and it meets with the legal requirements.     </li> </ul>
F: Is there a doctor or nurse on site or there is easy access to first aider/trained medical aid?	<ul> <li>         ∑ Yes         ☐ No         F1: Please give details: There were enough first aider workers in the factory.     </li> </ul>
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	<ul> <li>         ∑ Yes</li> <li>         No</li> <li>G1: Please give details: Transportation is fit for purpose and it is safe. It was also verified through worker interviews.     </li> </ul>
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	Yes No H1: Please give details: Dressing rooms are available for workers to have a secure storage space. It is fit for purpose.
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	Yes No I1: Please give details: Risk assessment is conducted by OHS Specialists and the risks are identified properly, to reduce identified risks.

J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?  K: Is the site meeting its customer	Yes No J1: Please give details: The Letter of EIA and Environmental Permit is available for review, which shows that the site is meeting with the legal obligations.				
requirements on environmental standards, including the use of banned chemicals?	<ul> <li>         ∑ Yes         ☐ No         N/A         K1: Please give details: Chemical warehouse was properly and required standards.     </li> </ul>				
	Non compliance:				
	Non-compliance:				
1. Description of non–compliance:  NC against ETI/Additional Elements NC against customer code: NA	□ NC against Local Law		ective evidence erved:		
Local law and/or ETI requirement: NA					
Recommended corrective action: : NA					
	Observation:				
Description of observation: None.			Objective evidence		
Local law or ETI requirement: $N/A$		N/A			
Comments: Nil.					
G	ood Examples observed:				
Description of Good Example (GE): None		d	Objective evidence observed: N/A		

#### 4: Child Labour Shall Not Be Used

(Click here to return to summary of findings) (Click here to return to Key Information)

#### ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

Minimum age in the facility is 18. There was no young employee at the facility. The age control of applicants is performed during recruitment process by MS. DERYA BASAY – EMPLOYER REPRESENTATIVE.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Company policies/procedures, personnel files and recruitment records were obtained for review. It was also verified with management and worker interviews.

Any other comments: None

A: Legal age of employment:	15 Years old
B: Age of youngest worker found:	18 Years old
C: Are there children present on the work floor but not working at the time of audit?	Yes No
D: % of under 18's at this site (of total workers)	0%
E: Are workers under 18 subject to hazardous work assignments?  (Go to clause 3 – Health and Safety)	☐ Yes ☑ No E1: If yes, give details

Non-compliance:				
1. Description of non-compliance:  NC against ETI  NC against Local Law:  NC against customer code:  None	Objective evidence observed: N/A			
Local law and/or ETI requirement: N/A				
Recommended corrective action: Nil				
Observation:				
Description of observation: None.	Objective evidence observed:			
Local law or ETI requirement: N/A	N/A			
Comments: Nil.				
·				
Good Examples observed:				
Description of Good Example (GE): None	Objective evidence observed: N/A			

#### 5: Living Wages are Paid

(Click here to return to summary of findings)
(Click here to return to Key information)

#### ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

There was no employee under the legal minimum wage. Payslip is given to the employees. Annual leaves are used by the employees properly. Wages are paid on 5th of each month. All employees were paid at least minimum wage. Benefits such as social insurance, annual leave, and child-bearing leave are provided to employees.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Time records and payroll review, document review (Leaves, insurance premiums, pay slips, taxes), worker interviews and management declaration.

Any other comments: None

Non-compliance:			
1. Description of non-compliance:  NC against ETI  NC against Local Law:  NC against customer code:  None	Objective evidence observed: N/A		
Local law and/or ETI requirement: N/A			
Recommended corrective action: Nil			

Observation:	
Description of observation: None.	Objective evidence observed:
Local law or ETI requirement: N/A	N/A
Comments: Nil.	

Good Examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:
<ul><li>1- Free food is provided to the employees.</li><li>2- Free transportation service is provided to the workers</li></ul>	Verified through site tour, document review and management declaration

## **Summary Information**

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 45 hours per week for adults 40 hours for the workers between 15 – 18 years old.	A1: 45 hours week	A2:  Yes  No
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 270 hours per year	B1: 270 hours per year	B2: Yes No N/A
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 6471,00TRY/month(Gross): 5500.35 TRY (Net) since July 2022 5004,00TRY/month(Gross): 4253.40 TRY (Net) since January 2022	C1: 6471,00TRY/month(Gross): 5500.35 TRY (Net) since July 2022 5004,00TRY/month(Gross): 4253.40 TRY (Net) since January 2022	C2:  Yes  No
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: Regular overtime hours & Sundays: 150% of normal hourly rate. National and public holidays: 200% of normal hourly rate.	D1: Regular overtime hours & Sundays: 150% of normal hourly rate. National and public holidays: 200% of normal hourly rate.	D2:  Yes  No

Wages analysis:  (Click here to return to Key Information)					
A: Were accurate records shown at the first request?	⊠ Yes □ No				
A1: If <b>No</b> , why not?	N/A				
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low.	During this initial visit, 10 payroll records of 3 different months totally 30 payroll records reviewed – November 2022-latest paid, July 2022 and March 2022 to evaluate the wages and compensation status of the factory.				
C: Are there different legal minimum wage grades? If <b>Yes</b> , please specify all.	☐ Yes ☑ No		C1: If <b>Yes</b> , please give details:		
D: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A		D1: If <b>No</b> , please give details:		
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	Below I min Meet Above	egal	employees and p 2022 (January 2022 (July): 64	trual wages found: Note: full time please state hour / week / month etc.  y): 5.004,00 TL/Month (Gross) 4.253,40 TL/Month (Net)  471,00 TL/Month (Gross) 500,35 TL/Month (Net)	
F: Please indicate the breakdown of workforce per earnings:	F1: 0 % of workforce earning under minimum wage F2: 70 % of workforce earning minimum wage F3: 30% of workforce earning above minimum wage				
G: Bonus Scheme found: Please specify details:	Bonus Scheme found: Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc. N/A				
H: What deductions are required by law e.g. social insurance? Please state all types:	Social insurance deduction, income tax, stamp tax and unemployment benefit for insured workers				
I: Have these deductions been made?	∑ Yes □ No	dedu	ase list all ctions that been made.	Social Insurance Deduction     Income Tax     Stamp Tax     Unemployment Benefit  Please describe: Legal deductions are made	

		I2: Please list all deductions that have not been made.		1. None 2. Please describe:
J: Were appropriate records available to verify hours of work and wages?	⊠ Yes □ No			
K: Were any inconsistencies found? (if yes describe nature)	☐ Isolate		Poor re	ecord keeping ed incident ated occurrence:
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	<ul><li>Yes</li><li>No</li><li>L1: Please give details:</li></ul>			
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info:	Yes No M1: Please specify amount/time:			
M2: If yes, what was the calculation method used.	☐ ISEAL/Anker Benchmarks ☐ Asia Floor Wage ☐ Figures provided by Unions ☐ Living Wage Foundation UK ☐ Fair Wear Wage Ladder ☐ Fairtrade Foundation Other – please give details: N/A			
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	☐ Yes ☐ No N1: Please give details: The factory did not have such a periodic review system.			
O: Are workers paid in a timely manner in line with local law?	Yes       □ No			
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details: Confirmed by workers interview, management interview and facility policy.			
Q: How are workers paid:	☐ Cash ☐ Cheque ☑ Bank Transfer ☐ Other Q1: If other, please explain:			

#### 6: Working Hours are not Excessive

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### FTI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
  - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

Time recording System: Fingerprint time recording systemi. Administration section and production sections working hours are 1 shift; 08:00 a.m. to 18:00 p.m. with 2x15 mins trea break and 30 mins meal break for 5 days. Saturdays and Sundays were granted rest day for workers in the factory. 10 employees' attendance records were reviewed for November 2022, July 2022, March 2022.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- 1. Time and payroll records review
- 2. Daily production records
- 3. Employee interview

Non-compliance:		
1. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code: Nothing to report.  Local law and/or ETI requirement:	☐ NC against Local Law	Objective evidence observed: Nothing to report.
Nothing to report.  Recommended corrective action:  Nothing to report.		
	Observation:	
<b>Description of observation:</b> Nothing to report.		Objective evidence observed: Nothing to report.
<b>Local law or ETI requirement:</b> Nothing to report.		Nonling to report.
Comments: Nothing to report.		
Go	ood Examples observed:	
Description of Good Example (GE): Nothing to report.		Objective evidence observed: Nothing to report.

Working hours' analysis  Please include time e.g. hour/week/month  (Go back to Key information)					
Systems & Processes					
A. What timekeeping systems are used: time card etc.	Describe: Finger S	Scan Atter	ndance System		
B: Is sample size same as in wages section?	<ul><li>Yes</li><li>No</li><li>B1: If no, please give details</li></ul>				
C: Are standard/contracted working hours defined in all contracts/employment agreements?	∑ Yes □ No	workers c		ails including % and dard hours defined reements.	
· · · · · · · · · · · · · · · · · · ·	☐ Yes ☒ No	D1: If YES,	please complete	e as appropriate:	
		0 hrs	☐ Part time	☐ Variable hrs	Other
		If "Other"	', Please define:		
		N/A			
E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ☑ No	and frequ		urs, %, types of work	ers affected
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable:  1 in 7 days 2 in 14 days No If 'No', please explain:	Yes le: days days			
	Maximum number of days worked without a day off (in sample):				
	According to the of days worked w			e employees, maxi	mum number

Standard/Contracted Hours worked		
G: Were standard working hours over 48	☐ Yes ☒ No	G1: If yes, % of workers & frequency:
hours per week found?	Z NO	
H: Any local waivers/local law or	☐ Yes ⊠ No	H1: If yes, please give details:
permissions which allow averaging/annualised hours for this site?		
Overtime Hours worked		
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours 2 hours per mont 3 hours per mont 5 hours per mont	h in November 2022 h in July 2022
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ☑ No	
K: Approximate percentage of total workers on highest overtime hours:	8%	
L: Is overtime voluntary?	<ul><li>X Yes</li><li>No</li><li>Conflicting</li><li>Information</li></ul>	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements:
	Inomianon	According to the worker contracts and worker interviews, it was concluded that overtime is voluntary
Overtime Premiums		
M: Are the correct legal overtime premiums paid?	<ul><li>X Yes</li><li>No</li><li>N/A – there</li><li>is no legal</li></ul>	M1: Please give details of normal day overtime premium as a % of <b>standard</b> wages:
	requirement to OT premium	150% of hourly rate times how many hours in a day worked.
N: Is overtime paid at a premium?	⊠ Yes □ No	N1: If yes, please describe % of workers & frequency:

O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes	<ul> <li>No</li> <li>□ Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium)</li> <li>□ Collective Bargaining agreements</li> <li>□ Other</li> </ul>
where relevant.	O1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other
	N/A
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please	Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify)
complete the boxes where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:
	N/A
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes ☐ No Q1: If yes, please give details:
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	☐ Yes ☑ No

### 7: No Discrimination is Practiced

(Click here to return to summary of findings)

### FTI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### **Current systems:**

There was no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation. During the audit, management stated that practising no discrimination is an important company rule in every aspect of employment. It was verified through worker interviews that there is no discrimination practised.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: It was verified through document review, management declaration and employment interviews.

Any other comments: None

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male: 40 % A2: Female: 60 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	2
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation Access to training Promotion Termination or retirement No evidence of discrimination found C1: Please give details: No discrimination issue was reported.
Professional Development	
A: What type of training and development are available for workers?	OHS Trainings, Orientation, First Aid trainings, Fire Safety Trainings

Observation:		
Description of observation: None.	Objective evidence observed:	
Local law or ETI requirement: N/A	N/A	
Comments: Nil.		

Good Examples observed:	
Description of Good Example (GE): None	Objective evidence observed: N/A

### 8: Regular Employment Is Provided

(Click here to return to summary of findings)
(Click here to return to Key Information)

### ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

### Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### **Current systems:**

Employees' labour contracts were available in their personnel files. Labour contracts were in accordance with the laws and regulations. All employees were registered to the social security.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Personnel files and signed labour contracts were checked. It was verified through management declaration and worker interviews.

Any other comments: None.

Non-compliance:		
1. Description of non-compliance:  NC against ETI NC against Local Law: NC against customer code: None	Objective evidence observed: N/A	
Local law and/or ETI requirement: N/A		
Recommended corrective action: Nil		
Observation:		
Description of observation: None.	Objective evidence	
Local law or ETI requirement: N/A	observed: N/A	
Comments: Nil.		
Good Examples observed:		
Description of Good Example (GE): None	Objective evidence observed: N/A	

# **Responsible Recruitment**

All Workers	
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	<ul> <li>☐ Terms &amp; Conditions presented</li> <li>☐ Understood by workers</li> <li>☐ Same as actual conditions</li> <li>A1: If any are unchecked, please describe finding and specific category(ies) of workers affected:</li> </ul>
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	Yes No B1: If yes, please describe details and specific category(ies) of workers affected:
C: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other - C1: If other, please give details:
D: If any checked, give details:	NA
	Migrant Workers:

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity

anomer in-cooring reg	gion to seek and engage in a temonerated delivity
A: Type of work undertaken by migrant workers:	No migrant worker is available
B: Please give details about recruitment agencies for migrant	B1: Total number of (in country recruitment agencies) used: 0
workers:	B2: Total number of (outside of local country) recruitment agencies used: 0

C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?	Yes No C1: Please describe finding: N/A	C2: Observations:
D: Are Any migrant workers in skilled, technical, or management roles  Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	Yes No D1: If yes, number and	example of roles:

# **NON-EMPLOYEE WORKERS**

Recruitment Fees:	
A: Are there any fees?	Yes No
B: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other  NA
C: If any checked, give details:	

Agency Workers (if applicable) (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)			
A: Number of agencies used (average):	A1: Names if available: No agency worker used.		
B: Were agency workers' age / pay / hours included within the scope of this audit?	☐ Yes ☐ No		
C: Were sufficient documents for agency workers available for review?	☐ Yes ☐ No		
D: Is there a legal contract / agreement with all agencies?	☐ Yes ☐ No		
	D1: Please give details:		
E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	Yes No E1: Please give details:		
	Contractors:		
Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,			
A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details: N/A		
B: If <b>Yes</b> , how many workers supplied by contractors?	N/A		
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding: N/A		
D: If <b>Yes</b> , please give evidence for contractor workers being paid per lo	ıw: N/A		

### 8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings)
(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### **Current systems:**

Through management interview and document review there was no subcontractor used by the factory

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Document review, factory tour, management interview, worker interview

If any processes are sub-contracted – please populate below boxes

Process Subcontracted	NA
Name of factory	NA
Address	NA

Non-compliance:		
Description of non-compliance:     NC against ETI  NC against Code: None	nst Local Law: 🗌 NC against customer	Objective evidence observed: N/A
Local law and/or ETI requirement: N	I/A	
Recommended corrective action: 1	Nil	
	Observation:	
Description of observation: None.		Objective evidence
Local law or ETI requirement: N/A		<b>observed:</b> N/A
Comments: Nil.		
	Good Examples observed:	
Description of Good Example (GE):	None	Objective evidence observed: N/A
Sun	nmary of sub-contracting - if applicable  Not Applicable please x	
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	Yes No A1: Please describe: There were no undeclar process in the factory.	red sub-contracting
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No B1: If <b>Yes</b> , summarise details: NA	
C: Number of sub- contractors/agents used:	0	
D: Is there a site policy on sub- contracting?	Yes No D1: If <b>Yes</b> , summarise details: There were proposted for workers.	cedure and policy and
E: What checks are in place to ensure no child labour is being used and work is safe?	Procedure and policy were posted in the factory production area and workers had been trained in the factory.	

Summary of homeworking – if applicable  Not Applicable please x				
A: If homeworking is being used, is there evidence this has been agreed with the main client?	☐ Yes ☐ No A1: If <b>Yes</b> , summarise details: N/A			
B: Number of homeworkers	B1: Male:	B2: Female	<b>:</b>	Total:
C: Are homeworkers employed direct or through agents?	☐ Directly ☐ Through Agents N/A  C1: If through agents, number agents:		ugh agents, number of	
			N/A	
D: Is there a site policy on homeworking?	☐ Yes ☐ No N/A			
E: How does the site ensure worker hours and pay meet local laws for homeworkers?	N/A			
F: What processes are carried out by homeworkers?	N/A			
G: Do any contracts exist for homeworkers?	Yes No G1: Please give details	· N/ A		
H: Are full records of homeworkers	Yes	. 1 1 / / /		
available at the site?	No N/A			

# 9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

### ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 <sup>rd</sup> party?	Yes No A1: Please give details: The Company does not have a grievance mechanism to a third party, but has internal grievance mechanism.
B: If <b>Yes</b> , are workers aware of these channels and have access? Please give details.	N/A
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	N/A
D: Which of the following groups is there a grievance mechanism in place for?	Workers Communities Suppliers Other  D1: Please give details: There was worker representative, grievance procedure, suggestion boxes and open-door policy in the factory.
E: Are there any open disputes?	Yes No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	Yes No  F1: If no, please give details: Grievance procedure was established, suggestion boxes were accessible in production area and workers could easily reach the management and worker representatives by open door policy.
G: Is there a published and transparent disciplinary procedure?	Yes No G1: If no, please explain N/A

H: If yes, are workers aware of these the disciplinary procedure?	Yes     No     No		
	H1: If no, please give details		
I: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages	☐ Yes ☑ No		
section)?	11: If yes, please give details		
To complete 'current systems' Auditors examine punderstand, and record what controls and processe procedures are carried out, who is /are responsible f	es are currently in place e.g. record what polici	es are in place, what relevant	
Current systems: During the audit, it was a threat of physical abuse, sexual or other Disciplinary records of incidents are proper policy and procedures. During the employed and does not tolerate harsh or inhumane through wish and complaint box, open does not tolerate the complaint box.	harassment and verbal abuse or ot ly recorded, and actions are taken as ee interviews, it was verified that discip treatment. Grievance mechanism for	her forms of intimidation. ccording to the company linary actions are in place	
Evidence examined – to support system de renewal/expiry date where appropriate):	escription (Documents examined & rel	evant comments. Include	
Details: It was verified though worker interviews, document review and management declaration			
Any other comments: None			
	Non-compliance:		
Description of non-compliance:     NC against ETI		Objective evidence observed: N/A	
Local law and/or ETI requirement: N/A			
Recommended corrective action: Nil			
	Observation:		
<b>Description of observation:</b> None.		Objective evidence	
Local law or ETI requirement: N/A Comments: Nil.		observed: N/A	
Go	od Examples observed:		
Description of Good Example (GE):		Objective evidence	
None		<b>observed:</b> N/A	

### 10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

### **Additional Elements**

10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** During this audit, 10 sampled worker's employment files and contracts were reviewed and the terms and conditions were found as per law. All workers were local workers and have social security insurance paid on-time. All employees are eligible for work per law. Employee social security starts when the employment begins, and a copy of the original documentation of the employee that proves eligibility for work is kept within the HR files.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: It was verified through checking HR Files and National Insurance files, also by management declaration and worker interviews.

Any other comments: None

Non-compliance:			
Description of non-compliance:      NC against ETI	Objective evidence observed: N/A		
Local law and/or ETI requirement: N/A			
Recommended corrective action: Nil			
Observation:			
Description of observation: None.	Objective evidence observed:		
Local law or ETI requirement: N/A	N/A		
Comments: Nil.			
Good examples observed:			
Description of Good Example (GE): None	Objective evidence observed:N/A		

### 10. Other issue areas 10B4: Environment 4-Pillar

(Click here to return to summary of findings)

To be completed for a 4–Pillar SMETA Audit and remove the previous page which is 10B2 environment 2 pillar

### **B.4. Compliance Requirements**

10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.

10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.

10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements 10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.

10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes.

10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4–pillar audit report and audit checks for details).

10B4.7 Businesses shall make continuous improvements in their environmental performance.

10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation

10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.

### **B4.** Guidance for Observations

10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.

10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Note for auditors and readers. This environment section is intended to take not more than 0.25 auditor days. It is an assessment only and the main requirement is to establish whether a site is meeting applicable environmental laws and/or has any certifications or environmental management systems in place. Following this assessment, the client/supplier may decide a full environmental audit is required

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### **Current systems:**

The facility has written environmental policy stating compliance to all local regulations and international requirements. There is environmental policies and procedures. There is a responsible person on environmental issues. All legally required reports and permits are available. The wastes are handled to authorize companies for disposal. All documentation is available. Training on environment is provided to employees.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Environmental documents such as environmental permit is checked. The facility is meeting its legal obligations on environmental requirements.

Any other comments: None

Non-compliance:			
Description of non-compliance:      NC against ETI  NC against Local Law:  NC against customer code: None	Objective evidence observed:		
Local law and/or ETI requirement: N/A			
Recommended corrective action: Nil			
Observation:			
-	Objective evidence observed:		
	N/A		
Comments: Nil.			
Good examples observed:			
Description of Good Example (GE): None	Objective evidence observed:		

Environmental Analysis (Site declaration only – this has not been verified by auditor. Please state units in all cases below.)				
A: Is there a manager responsible for Environmental issues (Name and Position):	MS. DERYA BASAY – CSR RESPONSIBLE			
B: Has the site conducted a risk assessment on the environmental impact of the site, including implementation of controls to reduce identified risks?	Yes No B1: Please give details: Environmental Aspect & Impact analysis Table has been documented.			
C: Does the site have a recognised environmental system certification such as ISO 14000 or equivalent? Please give details.	☐ Yes ☑ No			
D: Does the site have an Environmental policy?	Yes No D1: If yes, is it publicly available? Yes Integrated Management System Policy is available.			
E: If yes, does it address the key impacts from their operations and their commitment to improvement?	Yes No Details: The Integrated policy has been included key impacts from our operations and commitment to improvement.			
F: Does the site have a Biodiversity policy?	☐ Yes ⊠ No			
G: Is there any other sustainability systems present such as Chain of Custody, Forest Stewardship Council (FSC), Marine Stewardship Council (MSC) etc.? Please gives details.	<ul><li>✓ Yes ☐ No</li><li>Details:</li><li>- FSC (Exp. Date: 07.08.2024)</li></ul>			
H: Have all legally required permits been shown? Please gives details.	Yes No Details: Evaluation list of compliance with Legal and other requirements.			
I: Is there a documentation process to record hazardous chemicals used in the manufacturing process?	Yes No N/A Details: MSDS have been documented and distributed to the relevant departments.			
J: Is there a system for managing client's requirements and legislation in the destination countries regarding environmental and chemical issues?	Yes No Details: The facility has a system for managing client's requirements and legislation in the destination countries regarding environmental and chemical issues.			
K: Facility has reduction targets in place for environmental aspects e.g. water consumption	Yes No Details: Our targets have been determined in the			

and discharge, waste, energy and green-house gas emissions:	2020 – 2024 Strategic Plan. Example: reduction of energy consumption (electricity, water), natural resource consumption	
L: Facility has evidence of waste recycling and is monitoring volume of waste that is recycled.	⊠ Yes □ No	
M: Does the facility have a system in place for accurately measuring and monitoring consumption of key utilities of water, energy and natural resources that follows recognised protocols or standards?	Yes No Details: The water, and electricity consumption are monitored monthly with additional meters	
N: Has the facility checked that any Sub- Contracting agencies or business partners operating on the premises have the appropriate permits and licences and are conducting business in line with environmental expectations of the facility?	Yes No Details: Necessary environmental audits have been carried out in the company that receives our recycled waste from our facility.	

Usage/Discharge analysis			
Criteria	Previous year: Please state period: 2021	Current Year: Please state period: 2022	
Electricity Usage: Kw/hrs	1.032.000,00 kWh	930.000,00 kWh	
Renewable Energy Usage: Kw/hrs	NA	NA	
Gas Usage: Kw/hrs	NA	NA	
Has site completed any carbon Footprint Analysis?	☐ Yes ☒ No	☐ Yes ⊠ No	
If <b>Yes</b> , please state result	NA	NA	
Water Sources: Please list all sources e.g. lake, river, and local water authority.	City water	City water	
Water Volume Used: (m³)	820m³	654 m³	
Water Discharged: Please list all receiving waters/recipients.	City Sewerage System	City Sewerage System	
Water Volume Discharged: (m³)	321 m³/year	302 m³/year	
Water Volume Recycled: (m³)	556cm³	467cm³	

Total waste Produced (please state units)	All departments	All departments
Total hazardous waste Produced: (please state units)	NONE	NONE
Waste to Recycling: (please state units)	337 kg	299 kg
Waste to Landfill: (please state units)	Non-hazardous city waste area	Non-hazardous city waste area
Waste to other: (please give details and state units)	NA	NA
Total Product Produced (please state units)	1.000 tons / monthly	1.000 tons / monthly

### 10C: Business Ethics - 4-Pillar Audit

(Click here to return to summary of findings)

To be completed for a 4–Pillar SMETA Audit

### 10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

### 10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers.

10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented

Note for auditors and readers. This Business Ethics section is intended to take not more than 0.25 auditor days. It is an assessment not an audit.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### **Current systems:**

The supplier has received and acknowledged the Business Ethics policy of the auditor/audit company. The facility complies with all fiscal legislative requirements.

The facility has a designated person responsible for implementing standards concerning Business Ethics who is MS. DERYA BASAY – CSR RESPONSIBLE

The facility has a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Ethics

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Document review,

Employee and management interview

Details:

None

Non-compliance:					
Description of non-compliance:     NC against ETI	Objective evidence observed:				
Local law and/or ETI requirement: N/A					
Recommended corrective action: Nil					
	Observation:				
<b>Description of observation:</b> None.		Objective evidence observed:			
Local law or ETI requirement: N/A		N/A			
Comments: Nil.					
Good	examples observed:				
Description of Good Example (GE): None	Objective evidence observed: N/A				
A: Does the facility have a Business Ethics Policy and is the policy communicated and applied internally, externally or both, as appropriate?	<ul> <li>✓ Internal Policy</li> <li>✓ Policy for third parties including</li> <li>A1: Please give details: The facility</li> <li>Policy and the policy was committeenally, externally.</li> </ul>	has a Business Ethics			
B: Does the site give training to relevant personnel (e.g. sales and logistics) on business ethics issues?	X Yes No B1: Please give details: The site of the personnel on business ethics issue.				
C: Is the policy updated on a regular (as needed) basis?	Yes No C1: Please give details: There is policy.				
D: Does the site require third parties including suppliers to complete their own business ethics training	Yes No D1: Please give details: The facility Policy and the policy was comi				

### Other Findings Outside the Scope of the Code

None

### **Community Benefits**

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None

# **Appendix 1**

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x

NOTE: The provisions of the ETI base Code constitute minimum and not maximum standards, and this code should not be used to prevent companies from exceeding these standards. Companies applying the ETI Base Code are expected to comply with national and other applicable law and, where the provisions of law and the ETI Base Code address the same subject, to apply that provision which affords the greater protection.

**Instruction to Audit Company:** fill in the relevant clauses from the Customer Supplier Code - where applicable.

ETI Code / Additional Elements	Customer's Supplier Code equivalent		
0.A. Universal Rights covering UNGP	0.A. Universal Rights covering UNGP		
<ul> <li>0.A. Guidance for Observations</li> <li>0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.</li> <li>0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights</li> <li>0.A.3 Businesses shall identify their stakeholders and salient issues.</li> <li>0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.</li> <li>0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.</li> </ul>	N/A		

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.	
0.B. Management Systems & Code Implementation	0.B. Management Systems & Code Implementation
<ul> <li>0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.</li> <li>0.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.</li> <li>0.3 Suppliers are expected to communicate this Code to all employees.</li> <li>0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.</li> </ul>	N/A
ETI 1. Forced Labour	ETI 1. Forced Labour
<ul> <li>1.1 There is no forced, bonded or involuntary prison labour.</li> <li>1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.</li> </ul>	N/A
ETI 2. Freedom of association and the right to collective bargaining are respected	ETI 2. Freedom of association and the right to collective bargaining are respected
2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.  2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.  2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.  2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.	N/A
ETI 3. Working conditions are safe and hygienic	ETI 3. Working conditions are safe and hygienic
3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent	N/A

contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.  4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.  4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.  ETI 5. Living wages are paid  5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.  5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.  5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.	ETI 5. Living wages are paid N/A
contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.  4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.  4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.	ETI 5. Living wages are paid
contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.  4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.  4.4 These policies and procedures shall conform to	
<ul><li>4.1 There shall be no new recruitment of child labour.</li><li>4.2 Companies shall develop or participate in and</li></ul>	N/A
ETI 4. Child labour shall not be used	ETI 4. Child labour shall not be used
accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.  3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.  3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.  3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.  3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.	

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7 day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where **all** of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
    The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.

N/A

FTI 7. No discrimination is practised

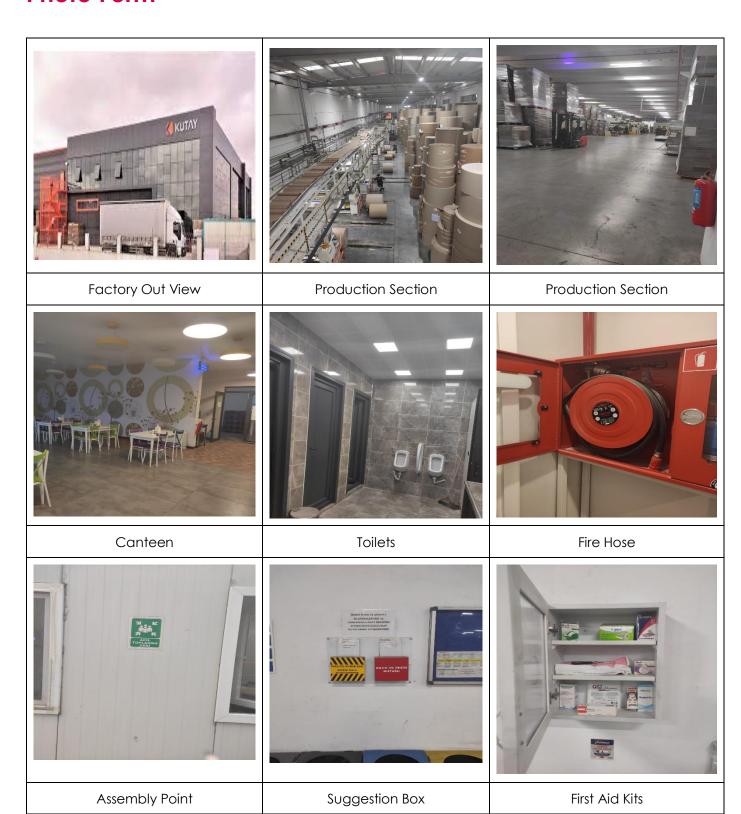
7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

ETI 8. Regular employment is provided

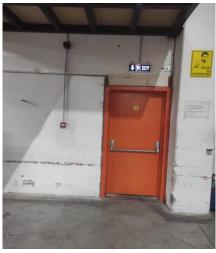
8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.  8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.  Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.  8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.	N/A
<ul> <li>8.5 Employment agencies must only supply workers registered with them.</li> <li>8.6 Workers pay no recruitment fee at any stage of the recruitment process.</li> <li>8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.</li> </ul>	
8A: Sub-Contracting and Homeworking	8A: Sub-Contracting and Homeworking
8A.1 There should be no sub-contracting unless previously agreed with the main client. 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.	N/A
ETI 9. No harsh or inhumane treatment is allowed	ETI 9. No harsh or inhumane treatment is allowed
9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.  Additional elements: 9.2 companies should provide access to a confidential grievance mechanism for all workers	N/A

10. Other Issue areas: 10A: Entitlement to Work and Immigration	
Additional Elements  10A.1 Only workers with a legal right to work shall be employed or used by the supplier.  10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.	N/A
10. Other issue areas 10B2: Environment 2–Pillar	
10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits. 10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.	N/A

# **Photo Form**









Fire Extinguishers

**Emergency Exit Doors** 

Smoke Detectors

# Corrective Action Plan Report (CAPR)

Version 6.1



Audit Details										
Company Refe	rence:	ZC: 422070869				-	ite eference:	ZS: 42	22070871	
Business name (Company nam	e):	KUTAY	OLUKLI	U MUI	KAVVA	VE A	mbalaj sa	NAYI TI	CARET AS.	
Site name:		KUTAY (	OLUKLI	U MUI	KAVVA	VE A	MBALAJ SA	NAYI TI	CARET AS.	
Site address: (Please include fu	ll address)	KAVAKI NO:3 SI				к. С	ountry:	Turke	У	
Site contact and	d job title:	MS. DEF	RYA BA	ASAY						
Site phone:		CSR RES	SPONS	IBLE		Si	te e-mail:	eda.z	iko@demkom	uhendislik.com
Audit Pillars:		☐ Labour Standards ☐ Health Safety (pl Environme Pillar)		ety (plus ronmer	S	Environment 4-pillar 2-		ent Business Ethics		
Date of Audit:		08th Dec	cembe	er 202	22					
Audit Company Name & Logo :				KUTAY	OLUk			ner (payer):	AYI TICARET AS.	
				Aud	lit Cond	lucted	d Ву			
Affiliate Audit Company		Purchaser					Ret	ailer		
Brand owner			NGO					Trac	de Union	
Multi- stakeholder	lder				Combined Audit (select all that apply)			ly)		

# **Audit Content:**

- (1) An audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The scope of workers included all types at the site e.g., direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the Methodology are stated (with reasons for deviation) in the Declaration.
- (2) The audit scope was against the following reference documents

### 2-Pillar Audit

- FTI Base Code
- Additions
  - Universal rights covering UNGP
  - · Management systems and code implementation,
  - Responsible Recruitment
  - · Entitlement to Work & Immigration,
  - · Sub-Contracting and Home working,

### 4-Pillar

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / Additions & local law and recorded as non-compliances on both the audit report and CAPR.

# **Declaration**

I declare that the audit underpinning the following report was conducted in accordance with ETI Base Code and local law requirements.

Where appropriate non-compliances were raised against the ETI code / Additions & local law and recorded as non-compliances on both the audit report and CAPR.

Any exceptions to this must be recorded here (e.g., different sample size):

Auditor Team (s) (please list all including all interviewers):

Lead auditor: U. KARACAN - SENIOR AUDITOR Auditor number: RA21742325

Team auditor: NONE

Interviewers: U. KARACAN

Report writer: U. KARACAN Auditor number: RA21742325

Report reviewer: SNOWY PAN

Date of declaration: 08th December 2022

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.

# **Audit Parameters**

Audit Parameters						
A: Time in and time out	Day 1 Time in: 09:00 Day 2 Time in: - Day 3 Time ir: - Day 3 Time ir: - Day 3 Time or: - Day 3 Time or					
B: Number of auditor days used:	1,0 MAN DAY (1 Auditor	x 1,0 Day) + 0,5 Day Rep	oorting			
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other If other, please define:					
D: Was the audit announced?	Announced Semi – announced: Unannounced	Window detail: weeks				
E: Was the SAQ available for review?	<ul><li> ☐ Yes</li><li>☐ No</li><li>If No, why not: Factory was aware of Sedex SAQ.</li></ul>					
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	☐ Yes ☐ No If <b>Yes</b> , please capture detail in appropriate audit by clause					
G: Who signed and agreed CAPR (Name and job title)	MS. DERYA BASAY – CSR	R RESPONSIBLE				
H: Is further information available (if yes, please contact audit company for details)	⊠ Yes □ No					
I: Previous audit date:	N/A					
J: Previous audit type:	N/A					
K: Were any previous audits reviewed Yes No for this audit						
	⊠ N/A					

Audit attendance	Management	Worker Representatives				
	Senior management Worker Committee representatives		Union representatives			
A: Present at the opening meeting?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ☐ No			
B: Present at the audit?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ☐ No			
C: Present at the closing meeting?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ☐ No			
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	There is no worker committee, but there were 2 workers representatives. 1 worker representative was included in employee interviews. / Işletmede çalışan komitesi bulunmamaktadır. Işletmenin 2 işçi temsilcisi vardır ve 1 çalışan temsilcisi çalışan görüşmelerine dahil edilmiştir.					
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	N/A					

# Guidance

The Corrective Action Plan Report summarises the site audit findings and a corrective, and preventative action plan that both the auditor and the site manager believe is reasonable to ensure conformity with the ETI Base Code, Local Laws and additional audited requirements. After the initial audit, the form is used to rerecord actions taken and to categorise the status of the non-compliances.

N.B. observations and good practice examples should be pointed out at the closing meeting as well as discussing non-compliances and corrective actions.

To ensure that good practice examples are highlighted to the supplier and to give a more 'balanced' audit a section to record these has been provided on the CAPR document (see following pages) which will remain with the supplier. They will be further confirmed on receipt of the audit report.

### Root cause (see column 4)

Root cause refers to the specific procedure or lack of procedure which caused the issue to arise. Before a corrective action can sustainably rectify the situation, it is important to find out the real cause of the non-compliance and whether a system change is necessary to ensure the issue will not arise again in the future.

# **Corrective Action Plan**

	Corrective Action Plan – non-compliances								
Non- Compliance Number The reference number of the non-compliance from the Audit Report, for example, Discrimination No.7	New or Carried Over Is this a new non- compliance identified at the follow-up or one carried over (C) that is still outstanding	<b>Details of Non- Compliance</b> Details of Non-Compliance	Root cause (completed by the site)	Preventative and Corrective Actions Details of actions to be taken to clear non-compliance, and the system change to prevent re-occurrence (agreed between site and auditor)	<b>Timescale</b> (Immediate, 30, 60, 90, 180, 365)	Verification Method Desktop / Follow-Up [D/F]	Agreed by Management and Name of Responsible Person: Note if management agree to the non- compliance, and document name of responsible person	Verification Evidence and Comments Details on corrective action evidence	Status Open/Closed or comment
		Nothing to report.							/

	Corrective Action Plan - Observations								
Observation Number The reference number of the observation from the Audit Report, for example, Discrimination No.7	New or Carried Over Is this a new observation identified at the follow-up or one carried over (C) that is still outstanding	<b>Details of Observation</b> Details of Observation	Root cause (Completed by the site)	Any improvement actions discussed (Not uploaded on to )					
/	/	None.							

	Good examples						
Good example Number The reference number of the good example from the Audit Report, for example, Discrimination No.7	Details of good example noted	Any relevant Evidence and Comments					
WAGES&BENEFITS No.1	Free food is provided to the employees.	Noted during worker interviews, site tour and management interview					
WAGES&BENEFITS No.2	Free transportation service is provided to the workers	Noted during worker interviews and management interview					

# Confirmation

A: Site Representative Signature:	MS. DERYA BASAY	Title: CSR RESPONSIBLE
		Date: 08.12.2022
B: Auditor Signature:	U. KARACAN	Title: CSR LEAD AUDITOR
		Date: 08.12.2022
C: Please indicate below if you, the si	te management, dispute any of the	findings. No need to complete D-E, if no disputes.
D: I dispute the following numbered n	on-compliances:	
Nil		
E: Signed:	MS. DERYA BASAY	Title: CSR RESPONSIBLE
lit any antry in hay 1) blace camplet	e	Date: 08.12.2022
(If <u>any</u> entry in box D, please complet a signature on this line)  F: Any other site Comments:		

# **Guidance on Root Cause**

## **Explanation of the Root Cause Column**

If a non-compliance is to be rectified by a corrective action which will also prevent the non-compliance re-occurring, it is necessary to consider whether a system change is required.

Understanding the root cause of the non-compliance is essential if a site is to prevent the issue reoccurring.

The root cause refers to the specific activity/ procedure or lack of activity /procedure which caused the non-compliance to arise. Before a corrective action can rectify the situation, it is important to find out the real cause of the non-compliance and whether a system change is necessary to ensure the issue will not arise again in the future.

Since this is a new addition, it is not a mandatory requirement to complete this column at this time. We hope to encourage auditors and sites to think about Root Causes and where they are able to agree, this column may be used to describe their discussion.

### Some examples of finding a "root cause"

### Example 1

Where excessive hours have been noted the real reason for these needs to be understood, whether due to production planning, bottle necks in the operation, insufficient training of operators, delays in receiving trims, etc.

### Example 2

A non-compliance may be found where workers are not using PPE that has been provided to them. This could be the result of insufficient training for workers to understand the need for its use; a lack of follow-up by supervisors aligned to a proper set of factory rules or the fact that workers feel their productivity (and thus potential earnings) is affected by use of items such as metal gloves.

### Example 3

A site uses fines to control unacceptable behaviour of workers.

International standards (and often local laws) may require that workers should not be fined for disciplinary reasons.

It may be difficult to stop fines immediately as the site rules may have been in place for some time, but to prevent the non-compliance re-occurring it will be necessary to make a system change.

The symptom is fines, but the root cause is a management system which may break the law. To prevent the problem re-occurring it will be necessary to make a system change for example the site could consider a system which rewards for good behaviour

Only by understanding the underlying cause can effective corrective actions be taken to ensure continuous compliance.

The site is encouraged to complete this section so as to indicate their understanding of the issues raised and the actions to be taken.